

Name Health care settings	Name Social care settings	Name the rights of individuals	Explain the right individuals have to choice
Examples of the right to choice	Explain the right individuals have to confidentiality	Times when confidentiality needs to be broken	Explain the right individuals have to protection from abuse and harm
Examples of right to protection from abuse and harm	<h1>RO32 Topic 1 Revision</h1> <p>Name: _____</p>		Explain the right individuals have to equal and fair treatment
Examples of equal and fair treatment	Explain the right individuals have to consultation	Examples of consultation	Explain why it is important that individuals rights are maintained
What are the benefits to service users when rights are maintained?	What is self esteem?	What is empowerment?	What does it mean to meet peoples needs?

What is trust ?	What are the 9 person centred values?	Define person centred values of care	Explain the importance of applying the value of individuality
Explain the importance of applying the value of choice	Explain the importance of applying the value of rights	Explain the importance of applying the value of independence	Explain the importance of applying the value of privacy
Explain the importance of applying the value of dignity	<h1>RO32 Topic 2 Revision</h1> <p>Name: _____</p>		Explain the importance of applying the value of respect
Explain the importance of applying the value of partnership	Explain the importance of applying the value of decision making	What are the 6 qualities of a care practitioner (6 Cs)	Explain the importance of quality of care
Explain the important of the quality of compassion	Explain the importance of the quality of competence	Explain the importance of the quality of communication	Explain the importance of the quality of courage

<p>Explain the importance of the quality of commitment</p>	<p>What are the benefits of applying person centred values to the service provider?</p>	<p>What are the benefits of applying person centred values to the service user?</p>	<p>Identify the effects on people who use services if the person centred values of care are not applied (PIES)</p>
<p>Explain the importance of applying the value of choice</p>			
<p>Describe the physical effects on people who use services if the values of care are not applied</p>	<h1>RO32 Topic 2 Revision</h1> <p>Name: _____</p>		<p>Describe the social effects on people who use services if the values of care are not applied</p>
	<p>Describe the intellectual effects on people who use services if the values of care are not applied</p>	<p>Describe the emotional effects on people who use services if the values of care are not applied</p>	

Name 4 types of verbal communication skills	Describe how a care worker may use verbal communication skills	Give examples of situations where care workers would need to adapt methods of communication	Name 5 types of non verbal communication
How does having a sense of humour affect communication	Define active listening	List the 6 active listening skills in order	How will a practitioner benefit from using active listening
When might a person need an advocate	<h1>RO32 Topic 3 Revision</h1> <h2>Name: _____</h2>		What is an advocate?
How does advocacy support the rights of an individual	What can an advocate not do	How does effective communication support individual rights	How could a nurse communicate effectively with a patient who only speaks Polish
How could a practitioner adapt communication to meet individual needs	What are the impacts on the service user of poor communication?	Identify groups of people who may not understand communication that is poor	What specialist communication methods could be used for a person with hearing loss?

What is safeguarding?	Identify 6 groups of people at risk of abuse and harm	What is la DSL?	What is DBS?
Why is it important for care providers to be DBS checked?	What is the barred list?	Who may need a DBS check?	Name the 3 types of DBS check
What is the difference between a standards and an enhanced DBS	<h1>RO32 Topic 4 Revision</h1> <p>Name: _____</p>		How could a GP surgery ensure standards of general cleanliness?
Why is it important to clean a keyboard on a computer on a hospital ward	Why should care workers not wear jewellery or nail varnish?	List 4 personal hygiene rules for someone working in a care setting.	What is PPE and name 3 examples
Name a safety measure in a care setting	Name a safety procedure in a care setting	What is the difference between a hazard and a risk'?	How do security measures protect staff and service users